

BEWARE OF SCAMS !

To help combat digital frauds and scams, the Hong Kong Monetary Authority (HKMA), the Insurance Authority (IA), the Mandatory Provident Fund Schemes Authority (MPFA) and the Securities and Futures Commission (SFC) (in alphabetical order, hereafter called “four financial regulators”) are committed to enhancing public awareness of safeguarding their bank, credit card, investment, insurance and mandatory provident fund (MPF) account and other key personal information. In this respect, the four financial regulators jointly invite their regulated entities which primarily serve retail customers to adopt the Anti-Scam Consumer Protection Charter 2.0 (the Charter 2.0). Under the Charter 2.0, financial institutions and merchant institutions (collectively referred to as “Participating Institutions”) cooperate to help the public safeguard their bank, credit card, investment, insurance and mandatory provident fund (MPF) account and other key personal information, and combat against scams and frauds. Participating Institutions span across different sectors, covering banking, insurance, MPF and securities and futures industries, food and beverage, logistics, transport, travel, retail, etc. The Charter 2.0 is fully supported by the Airport Authority, the Consumer Council, the Hong Kong Police Force, the Insurance Authority, the Mandatory Provident Fund Schemes Authority, the Securities and Futures Commission and the Travel Industry Authority (in alphabetical order).



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